



Membership Frequently Asked Questions

I recently became a member of SummerStage. When will I receive my membership cards and other materials?

City Parks Foundation will send a letter recognizing your contribution within a week of purchase. Membership packets typically go out in May and in weekly mailings after the first group mailing. If your address has changed since purchasing your membership, [please let the Membership office know](#).

Does my membership include tickets to the SummerStage Gala?

No, regardless of membership level, tickets to the SummerStage Gala must be purchased separately. The City Parks Foundation Gala is a special fundraising event . [Learn more about the Gala at SummerStage](#).

How do I use my benefit concert tickets?

Access to ticketed shows must be arranged with SummerStage Membership. Physical tickets are not mailed and will be held for you at Guest Check-In. Tickets are subject to availability, but every effort will be made to accommodate member requests.

What is so great about express entry?

Long lines form for many of our shows, sometimes several hours before doors open. With express entry, members are welcomed to SummerStage through a special guest entrance and never wait on line at the main gate.

Is there a student or senior membership available?

We welcome students and seniors to become members but do not currently offer any special discounts or promotions for SummerStage membership.

I would like to give a membership as a gift. How would I do that?

SummerStage Membership is a great present. You will receive the tax receipt letter and they will receive the member materials with a note that their membership is a gift from you.

If I purchase tickets to a benefit show separately, can I use my membership access at that show?

It is often possible to use your membership benefits for a show if you buy tickets separately. Please contact [SummerStage Membership](#) with as much advance notice as possible and include with the number of guests requiring access. As with all of our performances, benefits are subject to availability.



What are the differences between the VIP seating areas?

Reserved bleacher seating is a separate area of the bleachers roped off from the general public with direct sight lines to the stage. The **VIP Deck** is at the back of the venue with direct sight lines. It is a covered seating area with chairs, complimentary beverage service of beer and wine, and often contains snacks. The **Sky Box** is our highest level of VIP seating, is smaller and more exclusive, and has complimentary beverage service of beer and wine. Many of our high level donors and trustees sit here.

Does the number of complimentary benefit tickets in the chart count for each benefit show, or is a total number for the season?

The number listed in the chart refers to the total number of complimentary benefit tickets members may use for the entire season.

What shows does my membership include? Are there shows it does not include?

Membership includes all free performances that are part of the SummerStage festival, on a first come first served basis. Membership does not include automatic entrance to our paid benefit concerts, SummerStage fundraisers, Good Morning America Summer concerts, or other non-SummerStage shows held at Rumsey Playfield. Sometimes artists mistakenly list their performances as SummerStage, which are actually separate but taking place at our venue. The SummerStage website and free program booklet are the best resources for confirming a show is part of the SummerStage festival.

If I am a member, can I get tickets to sold-out benefit shows?

We sometimes offer members of all levels pre-sale opportunities to paid benefit shows that sell out quickly. Additionally, we try to make some tickets available to members for sold out shows. The ability to purchase these tickets from a Membership allotment is subject to availability and is not guaranteed.